

The Materials Handling and Management Society

December 1, 2010



Where: Courtyard by Marriot (410 & Steeles)

Registration: 8:00 a.m

Welcome

Breakfast: 9:00a.m

Speaker: 9:30

Doug Harrison - President of Calyx
Transportation Group Inc.

(see attached for complete bio)

Topic: The state of logistics in 2011

Buses Depart 10:15a.m.

Tours of Home Hardware Distribution Centre in St.
Jacobs



Home Hardware is a unique 100% Canadian, Dealer-Owned, hardware, housewares, lumber and furniture cooperative. Founded in 1964 in St. Jacob's, Ontario under the leadership of Mr. Walter Hachborn by 128 independent hardware store owners, the organization has grown to over 1,000 dealers across Canada. The board of directors consists of sixteen Home dealers.

The Dealers are serviced from four major distribution centres located in: St. Jacob's, ON, Elmira, ON (furniture), Wetaskiwin, AB and Debert, NS.

The St. Jacob's DC occupies approximately 1,500,000 sq. ft. and provides almost 100,000 pallet slots for storage and picking. Material handling systems include: counterbalanced, reach, and swing-reach lift trucks; two horizontal carousel systems with light-directed picking; and a 5

km conveyor sortation system. Approximately 200 trailer loads per day are dispatched from the DC. Staffing varies between 125 and 165 per shift, depending upon the season.

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Tim Hortons Distribution Centre in Guelph



The TDL Group is the operating company behind the iconic Tim Hortons® restaurant chain. Tim Hortons opened its first restaurant in Hamilton, Ontario in 1964. Since then, the focus on top quality, always fresh product, value, exceptional service and community leadership has allowed the chain to grow into the largest quick service restaurant chain in Canada specializing in always fresh coffee, baked goods and home style lunches. The TDL Group Corp owns and operates five distribution centres across Canada, the largest of which is the Guelph Distribution Centre. During the tour of the Guelph Distribution Centre you will see how Lean Manufacturing principles are applied to a distribution environment.

The Guelph DC, which opened in 2006, is a 170,000 sq. ft. facility incorporating a rack-supported, high-rise, 4-aisle Automated Storage & Retrieval System (AS/RS) with integrated pick modules. The AS/RS is divided approximately evenly between Ambient and Frozen Storage. The Guelph DC delivers frozen baked goods, coffee, supplies and dry grocery items to 1,280 Tim Hortons locations in Ontario, as well as Smallwares to 3,500 stores across Canada.

NOTE: It is mandatory that shoes be closed in - no open toes or heels allowed. Flat walking shoes are highly recommended. There will be steel stairways to climb and a lot of walking.

Return to Courtyard by Marriot
Reception 5:00p.m
Dinner 6:00p.m

Dinner Speaker: Mike Croza - Managing Partner of
Supply Chain Alliance Partners.

(see attached for complete bio)

Topic: " Supply Chain Innovation - An Answer to Canada's
Productivity Woes"

After Dinner Speaker: Rick Briggs Jude - Vice
President Production at Rogers Sportsnet

(see attached for complete bio)

Topic: Team building, teamwork, perseverance, etc.

Annual Meeting